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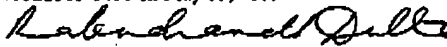
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5/15/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: S.N. Hopper et al. Examiner: Nguyen, Hung T.  
Serial No.: 09/981,560 Group Art Unit: 2632  
Filed: October 17, 2001 Docket No.: BLD920010018US1  
TITLE: METHOD, SYSTEM, AND PROGRAM FOR MONITORING A  
CONSUMABLE RESOURCE USED BY A SYSTEM

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited by fax to fax number 1-703-872-9314, addressed to:  
Commissioner of Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on May 13, 2003.

  
Rabindranath Dutta

AMENDMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office action of February 13, 2003, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2.  
**Remarks/Arguments** begin on page 17.

Enclosed with the amendment are the following:

- (1) copy of acknowledgment postcard that indicates receipt of the IDS by the USPTO on 12/13/02.
- (2) copy of Information disclosure citation submitted by the applicant.